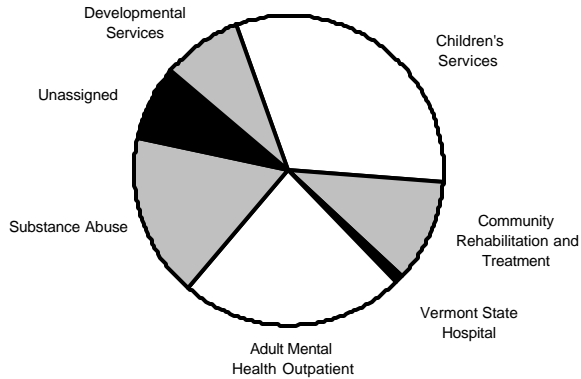
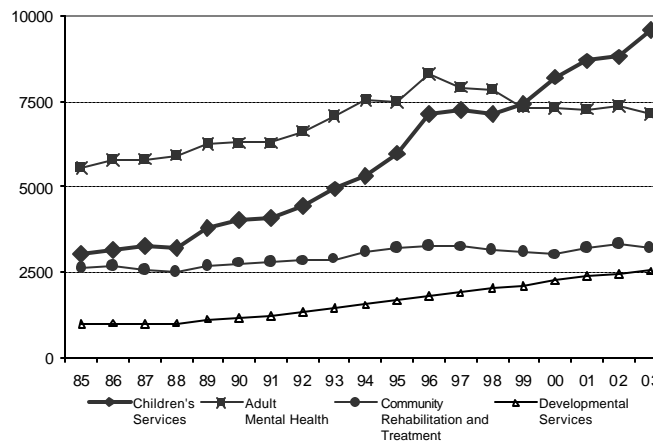


# FY 2003 Statistical Report

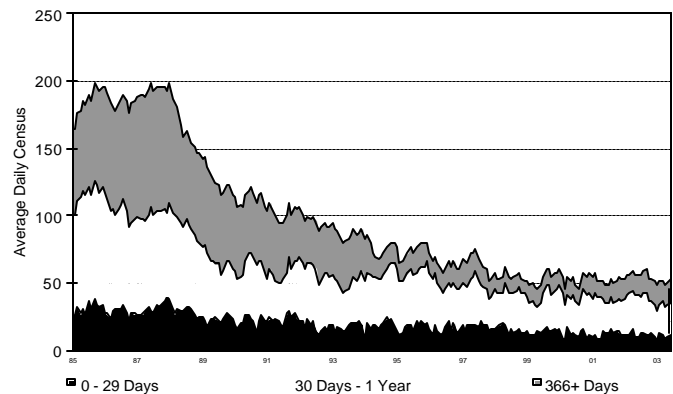
**CLIENTS SERVED  
By Primary Program Assignment**



**COMMUNITY PROGRAMS  
Clients Served per Year**



**VERMONT STATE HOSPITAL  
Patient Days by Length of Stay**



**Vermont Department  
of Developmental  
and Mental Health Services**

THE STATE OF VERMONT  
DEPARTMENT OF DEVELOPMENTAL AND MENTAL HEALTH SERVICES

103 South Main Street  
Waterbury, Vermont 05671-1601

Susan Besio, Ph.D.  
Commissioner

FISCAL YEAR 2003

STATISTICAL REPORT

October 31, 2003

Prepared by:

John A. Pandiani, Ph.D.  
Chief of Research and Statistics

Janet A. Bramley, Ph.D.  
Quantitative Data Quality Coordinator

Sheila Pomeroy, M.S.  
Senior Research & Statistics Analyst

With support from:

Program Advisors:

June Bascom, M.Ed.  
Alice Maynard, M.A.  
Melinda Murtaugh, Ph.D.

## INTRODUCTION

The Vermont Department of Developmental and Mental Health Services (DDMHS) Statistical Report presents a systematic quantitative overview of the clients and services of the Department's service delivery system for FY2003. This report is intended to function as a reference document for administrators, policymakers, and other interested parties. Annual statistical reports have been published since 1985. Together, these reports provide a detailed history of the development of systems of community care for people in need of developmental and mental health services and the decline in the amount of publicly funded institutional care.

The report consists of three major statistical sections followed by detailed notes that provide the definitions, methodological specifications, and caveats that are necessary to interpret the statistical results. The first section presents a comparative overview of the major programs supported by DDMHS. The next two sections provide more detailed descriptions for community service programs and the Vermont State Hospital.

The community service data presented in this report were provided to DDMHS by the state's Designated Community Service Providers, Specialized Service Agencies and contracted providers, and inpatient data came from the Vermont State Hospital (VSH). Starting FY2003, information on clients and services reported by the contracted agency, Families First (FF), has been included in the report. Inpatient data are based on a complete enumeration of clients and services. Community service data, on the other hand, describe only fully registered clients of the agencies. Some community service clients who received only emergency services, or who received only brief service from agency programs were not included in reports submitted to DDMHS by some participating agencies.

All of the data in this report must be considered in light of the detailed notes presented in Part 4. The presentation format of the Statistical Report was revised following the adoption of new codes for reporting services in FY2001. All editions of the report from FY2001 onward reflect these reporting changes and include a number of new tables and a revised presentation of information, particularly in Part 2, which provides details of community services by provider. For users of reports prior to FY2001, each table title clearly indicates the previous table number (if different), or if the table was introduced in the FY2001 edition. Part 4 provides definitions of terms used in this report as well as cautions that should be observed when interpreting the data. Where appropriate, instances and sources of irregularities in the data are identified. When the data are considered in light of the accompanying notes, they should provide as complete and accurate an overview of the clients and activities of programs funded by the Vermont Department of Developmental and Mental Health Services as can be reasonably expected.

Part 1 presents an overview of Vermont's DDMHS service delivery system. The tables show, in a comparative format, data on the number and characteristics (both demographic and clinical) of clients served and a summary of services provided by each of the major programs supported by DDMHS and on substance abuse programs at community mental health centers that are supported by the state's Division of Alcohol and Drug Abuse Program. The major DDMHS programs include Children's and Adult Mental Health outpatient programs, Community Rehabilitation and Treatment programs, Developmental Services programs, Emergency Services programs, and inpatient services provided by VSH. On intake, a client is usually assigned to one program (primary program assignment) although individual clients may receive services from more than one program (program of service). Data elements reported in Part I include each client's service provider, age, gender, reported income, and responsibility for fee; his or her clinical diagnoses, problem

assessment, and length of stay; a summary of services provided (clinical, day, service planning, community support, crisis, housing and home supports, employment, and respite services); and each client's condition on termination of services. Client demographic data are presented according to the primary program assignment. Service data are presented according to the program of service and record the number of service events.

Part 2 presents a more detailed description of community clients and services. There are six subsections, one for each of the community programs of service: Children's Services, Adult Mental Health Outpatient, Community Rehabilitation and Treatment, Substance Abuse, Emergency Services and Developmental Services. For each of these programs of service, comparative client data are presented and patterns of service delivery are detailed at the provider level.

Part 3 describes individuals who were in the Vermont State Hospital at any time during FY2003. This section complements the overall description of VSH clients and services presented in Part I by focusing on three characteristics that are of particular interest with regard to this client population: patients' legal status, the discharge rates of recently admitted patients, and the length of stay for continuing patients. Comparative information on each of these characteristics is presented for clients' catchment area, age, gender, diagnosis and type of admission.

Requests for additional information or analyses may be directed to:

John A. Pandiani, Ph.D.  
Department of Developmental and Mental Health Services  
103 South Main Street  
Waterbury, Vermont 05671-1601  
(802) 241-2638

## ACKNOWLEDGMENTS

This report is the result of the cooperative efforts of individuals in every part of Vermont's Department of Developmental and Mental Health Services delivery system. The Department of Developmental and Mental Health Services is indebted to all who contributed to the development and maintenance of the data systems that made this report possible.

The Directors of Vermont's community service providers and institutions have been responsible for the development and maintenance of their respective Management Information Systems. Their support for the accurate accrual of comparable data has been and continues to be essential. The Department of Developmental and Mental Health Services thanks the following administrators for their cooperation and support.

|                                      |  |
|--------------------------------------|--|
| Robert Thorn (CSAC - Addison)        | John Halpin/James Lehane (UCS - Bennington)          |
| Ted Mable (NCSS - Northwest)         | Paul Dupre (WCMHS - Washington)                      |
| Todd Centybear (HCHS-Chittenden)     | Paul Dickin (CVS - Champlain Vocational Services)    |
| William Alexander (LCMHS - Lamoille) | Julie Cunningham (FF - Families First)               |
| Judith Hayward (HCRSSVT - Southeast) | Cheryl Thrall (LSI - Lincoln St., Inc)               |
| Kathleen Hemmens (NKHS - Northeast)  | Chuck Myers (NFI - Northeastern Family Institute)    |
| Linda Chambers (CMC - Orange, MH )   | Ray Hathaway (SCC - Specialized Community Care)      |
| Bill Ashe (UVS - Orange, DS)         | Kevin O'Riordan (SAS - Sterling Area Services)       |
| Mark Monson (RMHS - Rutland)         | Robert Vaillancourt (VSL - Vermont Supported Living) |

The Management Information System Database Managers at community service provider agencies and institutions worked closely with the Department of Developmental and Mental Health Services staff throughout the year to ensure the accuracy and to identify the shortcomings of the data. Even more important, their continuing efforts to ensure accurate and uniform coding of service and client data, to streamline paper flow, and to make their Management Information Systems a useful management tool were essential to the completeness and accuracy of this report. During FY2003, the MIS Database Managers included:

|                           |  |
|---------------------------|--|
| Emily Van De Weert (CSAC) | Shawn Manwaring (WCMHS)                      |
| Ken Gingras (NCSS)        | Anna Pierce (CVS)                            |
| Russ Stratton (HCHS)      | Karen Perry (LSI, UVS, SAS, FF)              |
| George Feeney (LCMHS)     | Kristen Anderson (NFI)                       |
| Robert Wickburg (HCRSSVT) | Scott Hill (SCC)                             |
| Mary Lou Forsyth (NKHS)   | Keith Goslant (VHS - Vermont State Hospital) |
| Jeff Noel (CMC)           | Adena Weidman (VHS - Vermont State Hospital) |
| Nancy Smith (RMHS)        | Nancy Archibald (VSL)                        |
| Andrew Munzer (UCS)       |  |

Our thanks also to Jim Vaillancourt (Secure Health) for his ongoing technical support and input to the monthly data reporting process.

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# Part 1: Overview

**CLIENTS SERVED  
By Primary Program Assignment**

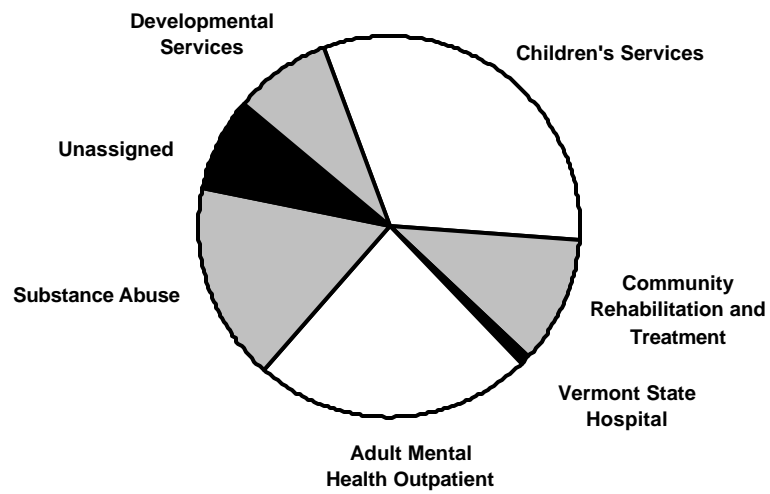


TABLE 1-1  
(Revised for FY2003)

Vermont Department of Developmental and Mental Health Services  
NUMBER OF CLIENTS SERVED  
by Clients' Primary Program Assignment and Designated Agency  
Fiscal Year 2003

| Designated Agency                 | Mental Health Division    |                        |                             |                    |            |                   | Developmental<br>Svc's Division |
|-----------------------------------|---------------------------|------------------------|-----------------------------|--------------------|------------|-------------------|---------------------------------|
|                                   | Children's MH<br>Services | Adult MH<br>Outpatient | Community<br>Rehabilitation | Substance<br>Abuse | Unassigned | State<br>Hospital | Developmental<br>Services       |
| CSAC<br>(Addison)                 | 859                       | 782                    | 166                         | 182                | 0          | 13                | 146                             |
| NCSS<br>(Northwest)               | 924                       | 967                    | 241                         | 19                 | 360        | 21                | 167                             |
| HCHS<br>(Chittenden)              | 1,621                     | 653                    | 653                         | 1,731              | 673        | 72                | 355                             |
| LCMHS<br>(Lamoille)               | 546                       | 308                    | 147                         | 12                 | 218        | 3                 | 51                              |
| HCRSSVT<br>(Southeast)            | 1,573                     | 894                    | 411                         | 478                | 790        | 37                | 236                             |
| NKHS<br>(Northeast)               | 1,045                     | 841                    | 424                         | 587                | 5          | 16                | 288                             |
| CMC<br>(Orange - MH)              | 583                       | 477                    | 178                         | 990                | 64         | 9                 | 0                               |
| RMHS<br>(Rutland)                 | 847                       | 760                    | 324                         | 599                | 0          | 20                | 393                             |
| UCS<br>(Bennington)               | 556                       | 866                    | 187                         | 489                | 1          | 17                | 151                             |
| WCMHS<br>(Washington)             | 767                       | 582                    | 479                         | 0                  | 249        | 26                | 268                             |
| UVS<br>(Orange - DS)              | -                         | -                      | -                           | -                  | -          | -                 | 172                             |
| <u>Specialized Service Agency</u> |                           |                        |                             |                    |            |                   |                                 |
| Champlain<br>Vocational Services  | -                         | -                      | -                           | -                  | -          | -                 | 43                              |
| Lincoln<br>Street, Inc.           | -                         | -                      | -                           | -                  | -          | -                 | 52                              |
| Northeastern Family<br>Institute  | 260                       | -                      | -                           | -                  | -          | -                 | -                               |
| Specialized<br>Community Care     | -                         | -                      | -                           | -                  | -          | -                 | 38                              |
| Sterling Area<br>Services         | -                         | -                      | -                           | -                  | -          | -                 | 51                              |
| Vermont Supported<br>Living       | -                         | -                      | -                           | -                  | -          | -                 | 56                              |
| <u>Contracted Provider</u>        |                           |                        |                             |                    |            |                   |                                 |
| Families<br>First                 | -                         | -                      | -                           | -                  | -          | -                 | 60                              |
| Total                             | 9,581                     | 7,130                  | 3,210                       | 5,087              | 2,360      | 234               | 2,527                           |

See notes 1, 2 and 3.

TABLE 1- 2  
(Revised for FY2001)

Vermont Department of Developmental and Mental Health Services  
CLIENTS SERVED PER 1,000 AGE-SPECIFIC POPULATION  
by Clients' Primary Program Assignment  
Fiscal Year 2003

| Designated<br><u>Agency</u> | Mental Health Division    |                          |                                      |                      |             |                     | Developmental<br>Svcs Division |
|-----------------------------|---------------------------|--------------------------|--------------------------------------|----------------------|-------------|---------------------|--------------------------------|
|                             | Children's<br>Services*** | Adult MH<br>Outpatient** | Community<br><u>Rehabilitation**</u> | Substance<br>Abuse** | Unassigned* | State<br>Hospital** | Developmental<br>Services *    |
| CSAC<br>(Addison)           | 99.7                      | 28.7                     | 6.1                                  | 6.7                  | 0.0         | 0.5                 | 4.1                            |
| NCSS<br>(Northwest)         | 68.0                      | 23.9                     | 6.0                                  | 0.5                  | 6.7         | 0.5                 | 3.1                            |
| HCHS<br>(Chittenden)        | 46.9                      | 5.7                      | 5.7                                  | 15.1                 | 4.5         | 0.6                 | 2.4                            |
| LCMHS<br>(Lamoille)         | 100.0                     | 16.7                     | 8.0                                  | 0.7                  | 9.1         | 0.2                 | 2.1                            |
| HCRSSVT<br>(Southeast)      | 78.8                      | 12.0                     | 5.5                                  | 6.4                  | 8.4         | 0.5                 | 2.5                            |
| NKHS<br>(Northeast)         | 72.0                      | 17.3                     | 8.7                                  | 12.1                 | 0.1         | 0.3                 | 4.6                            |
| CMC/UVS<br>(Orange)         | 68.7                      | 16.6                     | 6.2                                  | 34.5                 | 1.7         | 0.3                 | 4.6                            |
| RMHS<br>(Rutland)           | 62.4                      | 15.3                     | 6.5                                  | 12.1                 | 0.0         | 0.4                 | 6.2                            |
| UCS<br>(Bennington)         | 69.1                      | 29.8                     | 6.4                                  | 16.8                 | 0.0         | 0.6                 | 4.1                            |
| WCMHS<br>(Washington)       | 59.9                      | 12.6                     | 10.4                                 | 0.0                  | 4.2         | 0.6                 | 4.6                            |
| <u>Total</u>                | 68.6                      | 15.0                     | 6.7                                  | 10.7                 | 3.8         | 0.5                 | 4.1                            |

\* Rate based on total population, \*\* Rate based on adult population (age 18+), \*\*\* Rate based on child population (age 0-17).  
See note 1 and particularly notes 2 and 3.

TABLE 1-3

## Vermont Department of Developmental and Mental Health Services

## AGE OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2003

|                          | Mental Health Division        |                               |                                    |                           |                   |                          | Developmental  |
|--------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-------------------|--------------------------|--|
|                          | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Unassigned</u> | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| <u>Age</u>               |                               |                               |                                    |                           |                   |                          |  |
| 0-12                     | 48%                           | 1%                            | 0%                                 | 0%                        | 5%                | -                        | 11%  |
| 13-19                    | 48%                           | 5%                            | 1%                                 | 21%                       | 16%               | 5%                       | 14%  |
| 20-34                    | 2%                            | 32%                           | 20%                                | 39%                       | 33%               | 27%                      | 28%  |
| 35-49                    | 0%                            | 34%                           | 40%                                | 31%                       | 30%               | 44%                      | 26%  |
| 50-64                    | 0%                            | 15%                           | 28%                                | 7%                        | 11%               | 21%                      | 14%  |
| 65+                      | 2%                            | 13%                           | 11%                                | 1%                        | 5%                | 4%                       | 7%   |
| Total                    | 100%                          | 100%                          | 100%                               | 100%                      | 100%              | 100%                     | 100%   |
| <u>Age Data Reported</u> |                               |                               |                                    |                           |                   |                          |  |
| Clients                  | (9,578)                       | (7,125)                       | (3,210)                            | (5,087)                   | (2,241)           | (234)                    | (2,519)  |
| Percent within Program   | 100%                          | 100%                          | 100%                               | 100%                      | 95%               | 100%                     | 100%   |
| <u>No Age Data</u>       |                               |                               |                                    |                           |                   |                          |  |
| Clients                  | (3)                           | (5)                           | 0                                  | 0                         | (119)             | 0                        | (8)  |
| Percent within Program   | 0%                            | 0%                            | 0%                                 | 0%                        | 5%                | 0%                       | 0%   |
| <u>Grand Total</u>       | (9,581)                       | (7,130)                       | (3,210)                            | (5,087)                   | (2,360)           | (234)                    | (2,527)  |

See Notes 1, 3 and 4.

TABLE 1-4

## Vermont Department of Developmental and Mental Health Services

## GENDER OF CLIENTS SERVED

by Clients' Primary Program Assignment

Fiscal Year 2003

|                        | Mental Health Division        |                               |                                    |                           |                   |                          | Developmental<br>Svc Division    |
|------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-------------------|--------------------------|----------------------------------|
|                        | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Unassigned</u> | State<br><u>Hospital</u> | Developmental<br><u>Services</u> |
| <u>Gender</u>          |                               |                               |                                    |                           |                   |                          |                                  |
| Male                   | 58%                           | 39%                           | 46%                                | 69%                       | 50%               | 66%                      | 57%                              |
| Female                 | 42%                           | 61%                           | 54%                                | 31%                       | 50%               | 34%                      | 43%                              |
| Total                  | 100%                          | 100%                          | 100%                               | 100%                      | 100%              | 100%                     | 100%                             |
| Gender Data Reported   |                               |                               |                                    |                           |                   |                          |                                  |
| Clients                | (9,579)                       | (7,129)                       | (3,209)                            | (5,086)                   | (2,343)           | (234)                    | (2,522)                          |
| Percent within Program | 100%                          | 100%                          | 100%                               | 100%                      | 99%               | 100%                     | 100%                             |
| <u>No Gender Data</u>  |                               |                               |                                    |                           |                   |                          |                                  |
| Clients                | 2                             | 1                             | 1                                  | 1                         | 17                | 0                        | 5                                |
| Percent within Program | 0%                            | 0%                            | 0%                                 | 0%                        | 1%                | 0%                       | 2%                               |
| <u>Grand Total</u>     | (9,581)                       | (7,130)                       | (3,210)                            | (5,087)                   | (2,360)           | (234)                    | (2,527)                          |

See notes 1 and 3.

TABLE 1-5

Vermont Department of Developmental and Mental Health Services  
 ANNUAL FAMILY INCOME OF CLIENTS SERVED  
 by Clients' Primary Program Assignment  
 Fiscal Year 2003

|                             | Mental Health Division        |                            |                                    |                           |                   |                          | Developmental<br>Svc Division    |
|-----------------------------|-------------------------------|----------------------------|------------------------------------|---------------------------|-------------------|--------------------------|----------------------------------|
|                             | Children's<br><u>Services</u> | Adult<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Unassigned</u> | State<br><u>Hospital</u> | Developmental<br><u>Services</u> |
| <u>Income</u>               |                               |                            |                                    |                           |                   |                          |                                  |
| \$ 1 - 9,999                | 24%                           | 38%                        | 64%                                | 37%                       | 33%               | -                        | 69%                              |
| \$10,000 - 19,999           | 31%                           | 28%                        | 23%                                | 32%                       | 24%               | -                        | 11%                              |
| \$20,000 - 29,999           | 17%                           | 14%                        | 5%                                 | 14%                       | 13%               | -                        | 6%                               |
| \$30,000 +                  | 27%                           | 20%                        | 8%                                 | 18%                       | 30%               | -                        | 14%                              |
| Total                       | 100%                          | 100%                       | 100%                               | 100%                      | 100%              | -                        | 100%                             |
| <u>Income Data Reported</u> |                               |                            |                                    |                           |                   |                          |                                  |
| Clients                     | (3,397)                       | (3,250)                    | (2,013)                            | (2,377)                   | (586)             | -                        | (996)                            |
| Percent within Program      | 35%                           | 46%                        | 63%                                | 47%                       | 25%               | -                        | 39%                              |
| No Income Data              |                               |                            |                                    |                           |                   |                          |                                  |
| Clients                     | (6,184)                       | (3,880)                    | (1,197)                            | (2,710)                   | (1,774)           | -                        | (1,531)                          |
| Percent within Program      | 65%                           | 54%                        | 37%                                | 53%                       | 75%               | -                        | 61%                              |
| <u>Grand Total</u>          | (9,581)                       | (7,130)                    | (3,210)                            | (5,087)                   | (2,360)           | (234)                    | (2,527)                          |

See notes 1, 3 and 5.

TABLE 1-6

Vermont Department of Developmental and Mental Health Services  
 RESPONSIBILITY FOR FEE OF CLIENTS SERVED  
 by Clients' Primary Program Assignment  
 Fiscal Year 2003

|                               | Mental Health Division        |                               |                                    |                           |                   |                          | Developmental  |
|-------------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-------------------|--------------------------|--|
|                               | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Unassigned</u> | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| <u>Responsibility For Fee</u> |                               |                               |                                    |                           |                   |                          |  |
| Medicaid                      | 64%                           | 44%                           | 81%                                | 31%                       | 24%               | 5%                       | 78%  |
| Medicare                      | 7%                            | 21%                           | 36%                                | 4%                        | 8%                | 29%                      | 14%  |
| Other Insurance               | 22%                           | 29%                           | 24%                                | 26%                       | 26%               | 0%                       | 12%  |
| State Agency                  | 3%                            | 1%                            | 2%                                 | 29%                       | 0%                | 0%                       | 1%   |
| Non-Insured/Unknown           | 23%                           | 27%                           | 10%                                | 25%                       | 50%               | 67%                      | 13%  |
| Client Total                  | (9,581)                       | (7,130)                       | (3,210)                            | (5,087)                   | (2,360)           | (234)                    | (2,527)  |

See Notes 1, 3 and especially 6.



TABLE 1-7

Vermont Department of Developmental and Mental Health Services  
**DIAGNOSES OF CLIENTS SERVED**  
 by Clients' Primary Program Assignment  
 Fiscal Year 2003

|                                 | Mental Health Division |                        |                             |                    |            |                   | Developmental<br>Svc's Division |
|---------------------------------|------------------------|------------------------|-----------------------------|--------------------|------------|-------------------|---------------------------------|
|                                 | Children's<br>Services | Adult MH<br>Outpatient | Community<br>Rehabilitation | Substance<br>Abuse | Unassigned | State<br>Hospital | Developmental<br>Services       |
| Diagnosis                       |                        |                        |                             |                    |            |                   |                                 |
| Organic Brain Syndrome          | 2%                     | 5%                     | 2%                          | 13%                | 4%         | 15%               | 2%                              |
| Schizophrenia & Other Psychoses | 3%                     | 4%                     | 47%                         | 0%                 | 6%         | 61%               | 11%                             |
| Affective Disorders             | 16%                    | 44%                    | 41%                         | 6%                 | 38%        | 41%               | 5%                              |
| Anxiety Disorders               | 14%                    | 22%                    | 19%                         | 3%                 | 12%        | 5%                | 4%                              |
| Personality Disorders           | 1%                     | 6%                     | 21%                         | 1%                 | 3%         | 28%               | 1%                              |
| Adjustment Disorders            | 46%                    | 31%                    | 3%                          | 3%                 | 28%        | 19%               | 4%                              |
| Social Problems                 | 2%                     | 0%                     | 0%                          | 1%                 | 0%         | 0%                | 0%                              |
| Substance Abuse                 | 8%                     | 12%                    | 17%                         | 88%                | 21%        | 53%               | 1%                              |
| Children's Disorders            | 29%                    | 2%                     | 1%                          | 1%                 | 4%         | 6%                | 4%                              |
| Other Psychological Disorders   | 2%                     | 3%                     | 2%                          | 0%                 | 1%         | 3%                | 1%                              |
| Mental Retardation              | 4%                     | 2%                     | 4%                          | 0%                 | 2%         | 5%                | 92%                             |
| <u>Diagnostic Data Reported</u> |                        |                        |                             |                    |            |                   |                                 |
| Clients                         | (9,231)                | (6,992)                | (3,191)                     | (5,045)            | (1,994)    | (234)             | (2,401)                         |
| Percent within Program          | 96%                    | 98%                    | 99%                         | 99%                | 84%        | 100%              | 95%                             |
| <u>No Diagnostic Data</u>       |                        |                        |                             |                    |            |                   |                                 |
| Clients                         | (350)                  | (138)                  | (19)                        | (42)               | (366)      | 0                 | (126)                           |
| Percent within Program          | 4%                     | 2%                     | 1%                          | 1%                 | 16%        | 0%                | 5%                              |
| <u>Grand Total</u>              | (9,581)                | (7,130)                | (3,210)                     | (5,087)            | (2,360)    | (234)             | (2,527)                         |

See notes 1, 3 and 7. Includes all primary and secondary DSM IV diagnoses.

TABLE 1-8

Vermont Department of Developmental and Mental Health Services  
 PROBLEMS OF CLIENTS SERVED  
 by Clients' Primary Program Assignment  
 Fiscal Year 2003

|                              | Mental Health Division        |                               |                                    |                           |                   |                          | Developmental<br>Svcs Division   |
|------------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-------------------|--------------------------|----------------------------------|
|                              | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Unassigned</u> | State<br><u>Hospital</u> | Developmental<br><u>Services</u> |
| <u>Problem Area</u>          |                               |                               |                                    |                           |                   |                          |                                  |
| Mood Disorders               | 16%                           | 21%                           | 16%                                | 11%                       | 16%               | -                        | -                                |
| Thought Disorders            | 2%                            | 13%                           | 44%                                | 7%                        | 5%                | -                        | -                                |
| Eating Disorders             | 2%                            | 9%                            | 12%                                | 6%                        | 3%                | -                        | -                                |
| Medical Somatic              | 8%                            | 36%                           | 41%                                | 28%                       | 15%               | -                        | -                                |
| Alcohol Abuse                | 3%                            | 13%                           | 19%                                | 59%                       | 15%               | -                        | -                                |
| Drug Abuse                   | 3%                            | 8%                            | 12%                                | 51%                       | 12%               | -                        | -                                |
| Suicidal Tendencies          | 4%                            | 16%                           | 23%                                | 11%                       | 15%               | -                        | -                                |
| Problems in Daily Living     | 18%                           | 42%                           | 58%                                | 33%                       | 26%               | -                        | -                                |
| Social/Interpersonal         | 18%                           | 35%                           | 47%                                | 40%                       | 28%               | -                        | -                                |
| Marital/Family               | 19%                           | 45%                           | 44%                                | 42%                       | 26%               | -                        | -                                |
| Runaway                      | 3%                            | 5%                            | 7%                                 | 6%                        | 9%                | -                        | -                                |
| Criminal                     | 2%                            | 9%                            | 10%                                | 57%                       | 10%               | -                        | -                                |
| Victim                       | 5%                            | 12%                           | 13%                                | 15%                       | 9%                | -                        | -                                |
| <u>Problem Data Reported</u> |                               |                               |                                    |                           |                   |                          |                                  |
| Clients                      | (7,642)                       | (5,465)                       | (2,527)                            | (4,718)                   | (1,087)           | -                        | -                                |
| Percent within Program       | 80%                           | 77%                           | 79%                                | 93%                       | 46%               | -                        | -                                |
| <u>No Problem Data</u>       |                               |                               |                                    |                           |                   |                          |                                  |
| Clients                      | (1,939)                       | (1,665)                       | (683)                              | (369)                     | (1,273)           | -                        | -                                |
| Percent within Program       | 20%                           | 23%                           | 21%                                | 7%                        | 54%               | -                        | -                                |
| <u>Grand Total</u>           | (9,581)                       | (7,130)                       | (3,210)                            | (5,087)                   | (2,360)           | (234)                    | (2,527)                          |

See notes 1, 3 and 8.

TABLE 1-9

Vermont Department of Developmental and Mental Health Services  
 LENGTH OF STAY OF CLIENTS SERVED  
 by Clients' Primary Program Assignment  
 Fiscal Year 2003

|                                     | Mental Health Division        |                               |                                    |                           |                   |                          | Developmental  |
|-------------------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-------------------|--------------------------|--|
|                                     | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Unassigned</u> | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| <u>Year of Admission</u>            |                               |                               |                                    |                           |                   |                          |  |
| Current Fiscal (2003)               | 45%                           | 53%                           | 7%                                 | 65%                       | 77%               | 78%                      | 7%   |
| Previous Fiscal (2002)              | 25%                           | 21%                           | 9%                                 | 25%                       | 14%               | 15%                      | 9%   |
| 3 - 5 Years Earlier                 | 24%                           | 17%                           | 25%                                | 8%                        | 7%                | 2%                       | 21%  |
| 6 - 10 Years Earlier                | 5%                            | 6%                            | 26%                                | 2%                        | 2%                | 0.4%                     | 25%  |
| 11+ Years Earlier                   | 0%                            | 3%                            | 32%                                | 0%                        | 1%                | 1%                       | 37%  |
| <u>Length of Stay Data Reported</u> |                               |                               |                                    |                           |                   |                          |  |
| Clients                             | (9,557)                       | (7,110)                       | (3,209)                            | (5,079)                   | (2,354)           | (226)                    | (2,422)  |
| Percent within Program              | 100%                          | 100%                          | 100%                               | 100%                      | 100%              | 97%                      | 96%  |
| <u>No Length of Stay Data</u>       |                               |                               |                                    |                           |                   |                          |  |
| Clients                             | 24                            | 20                            | 1                                  | 8                         | 6                 | 8                        | 105  |
| Percent within Program              | 0%                            | 0%                            | 0%                                 | 0%                        | 0%                | 3%                       | 4%   |
| Grand Total                         | (9,581)                       | (7,130)                       | (3,210)                            | (5,087)                   | (2,360)           | (234)                    | (2,527)  |

See Notes 1, 3 and 9.

TABLE 1-10  
(New for FY2001)

Vermont Department of Developmental and Mental Health Services

CLINICAL INTERVENTIONS

by Program of Service

Fiscal Year 2003

|   | Mental Health Division |                        |                             |                    |           |                   | Developmental<br>Svc's Division |
|---|------------------------|------------------------|-----------------------------|--------------------|-----------|-------------------|---------------------------------|
|   | Children's<br>Services | Adult MH<br>Outpatient | Community<br>Rehabilitation | Substance<br>Abuse | Emergency | State<br>Hospital | Developmental<br>Services       |
| Total   |                        |                        |                             |                    |           |                   |                                 |
| Clients Served                                  | 10,150                 | 7,251                  | 3,657                       | 5,884              | 6,094     | 234               | 2,694                           |
| Number of Nonresidential Services               | 578,477                | 70,182                 | 430,344                     | 55,626             | 26,640    | -                 | 458,371                         |
| <u>Clients Receiving Clinical Interventions</u> |                        |                        |                             |                    |           |                   |                                 |
| Clients   | 6,446                  | 6,706                  | 3,106                       | 5,379              | 162       | -                 | 859                             |
| Percent within Program                          | 64%                    | 92%                    | 85%                         | 91%                | 3%        | -                 | 32%                             |
| <u>Number of Clinical Interventions</u>         |                        |                        |                             |                    |           |                   |                                 |
| Services  | 51,105                 | 51,963                 | 62,116                      | 38,457             | 463       | -                 | 7,727                           |
| Percent within Program                          | 9%                     | 74%                    | 14%                         | 69%                | 2%        | -                 | 2%                              |
| <u>Clinical Interventions per Client</u>        |                        |                        |                             |                    |           |                   |                                 |
| Average   | 8                      | 8                      | 20                          | 7                  | 3         | -                 | 9                               |

See notes 1, 3 and 10.

TABLE 1-10a  
 (Table 1-10 in pre-FY2001 Reports)  
 Vermont Department of Developmental and Mental Health Services  
 INDIVIDUAL, FAMILY AND GROUP THERAPY  
 by Program of Service  
 Fiscal Year 2003

|                                    | Mental Health Division        |                               |                                    |                           |           |                          | Developmental  |
|------------------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-----------|--------------------------|--|
|                                    | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | Emergency | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| Total                              |                               |                               |                                    |                           |           |                          |  |
| Clients Served                     | 10,150                        | 7,251                         | 3,657                              | 5,884                     | 6,094     | 234                      | 2,694  |
| Number of Nonresidential Services  | 578,477                       | 70,182                        | 430,344                            | 55,626                    | 26,640    | -                        | 458,371  |
| <u>Clients Receiving Therapy</u>   |                               |                               |                                    |                           |           |                          |  |
| Clients                            | 3,444                         | 4,451                         | 1,560                              | 4,026                     | 144       | -                        | 272  |
| Percent within Program             | 34%                           | 61%                           | 43%                                | 68%                       | 2%        | -                        | 10%  |
| <u>Number of Therapy Sessions</u>  |                               |                               |                                    |                           |           |                          |  |
| Services                           | 37,684                        | 38,488                        | 34,172                             | 32,815                    | 302       | -                        | 5,387  |
| Percent within Program             | 7%                            | 55%                           | 8%                                 | 59%                       | 1%        | -                        | 1%   |
| <u>Therapy Sessions per Client</u> |                               |                               |                                    |                           |           |                          |  |
| Average                            | 11                            | 9                             | 22                                 | 8                         | 2         | -                        | 20   |

See notes 1, 3 and 10.

TABLE 1-10b  
(Table 1-12 in pre-FY2001 Reports)

Vermont Department of Developmental and Mental Health Services  
MEDICATION AND MEDICAL SUPPORT AND CONSULTATION SERVICES  
by Program of Service  
Fiscal Year 2003

|                                       | Mental Health Division        |                               |                                    |                           |           |                          | Developmental  |
|---------------------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|-----------|--------------------------|--|
|                                       | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | Emergency | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| Total                                 |                               |                               |                                    |                           |           |                          |  |
| Clients Served                        | 10,150                        | 7,251                         | 3,657                              | 5,884                     | 6,094     | 234                      | 2,694  |
| Number of Nonresidential Services     | 578,477                       | 70,182                        | 430,344                            | 55,626                    | 26,640    | -                        | 458,371  |
| Clients Receiving Medication Svcs.    |                               |                               |                                    |                           |           |                          |  |
| Clients                               | 1,711                         | 2,088                         | 2,602                              | 365                       | 15        | -                        | 457  |
| Percent within Program                | 17%                           | 29%                           | 71%                                | 6%                        | 0%        | -                        | 17%  |
| <u>Number of Medication Services</u>  |                               |                               |                                    |                           |           |                          |  |
| Services                              | 6,927                         | 8,764                         | 27,060                             | 1,350                     | 149       | -                        | 1,669  |
| Percent within Program                | 1%                            | 12%                           | 6%                                 | 2%                        | 1%        | -                        | 0%   |
| <u>Medication Services per Client</u> |                               |                               |                                    |                           |           |                          |  |
| Average                               | 4                             | 4                             | 10                                 | 4                         | 10        | -                        | 4  |

See notes 1, 3 and 10.

TABLE 1-10c  
 (Table 1-13 in pre-FY2001 Reports)  
 Vermont Department of Developmental and Mental Health Services  
 CLINICAL ASSESSMENT SERVICES  
 by Program of Service  
 Fiscal Year 2003

|  | Mental Health Division        |                               |                                    |                           |           |                          | Developmental<br>Svc Division    |
|--|-------------------------------|-------------------------------|------------------------------------|---------------------------|-----------|--------------------------|----------------------------------|
|  | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | Emergency | State<br><u>Hospital</u> | Developmental<br><u>Services</u> |
| Total                                  |                               |                               |                                    |                           |           |                          |                                  |
| Clients Served                         | 10,150                        | 7,251                         | 3,657                              | 5,884                     | 6,094     | 234                      | 2,694                            |
| Number of Nonresidential Services      | 578,477                       | 70,182                        | 430,344                            | 55,626                    | 26,640    | -                        | 458,371                          |
| Clients Receiving Clinical Assessment  |                               |                               |                                    |                           |           |                          |                                  |
| Clients                                | 4,178                         | 3,530                         | 671                                | 3,688                     | 11        | -                        | 357                              |
| Percent within Program                 | 41%                           | 49%                           | 18%                                | 63%                       | 0%        | -                        | 13%                              |
| <u>Number of Clinical Assessments</u>  |                               |                               |                                    |                           |           |                          |                                  |
| Services                               | 6,494                         | 4,711                         | 884                                | 4,292                     | 12        | -                        | 671                              |
| Percent within Program                 | 1%                            | 7%                            | 0%                                 | 8%                        | 0%        | -                        | 0%                               |
| <u>Clinical Assessments per Client</u> |                               |                               |                                    |                           |           |                          |                                  |
| Average                                | 2                             | 1                             | 1                                  | 1                         | 1         | -                        | 2                                |

See notes 1, 3 and 10.

TABLE 1-11

## Vermont Department of Developmental and Mental Health Services

## DAY SERVICES

by Program of Service

Fiscal Year 2003

|                                | Mental Health Division        |                               |                                    |                           |                  |                          | Developmental  |
|--------------------------------|-------------------------------|-------------------------------|------------------------------------|---------------------------|------------------|--------------------------|--|
|                                | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | <u>Emergency</u> | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| Total                          |                               |                               |                                    |                           |                  |                          |  |
| Clients Served                 | 10,150                        | 7,251                         | 3,657                              | 5,884                     | 6,094            | 234                      | 2,694  |
| Number of Outpatient Services  | 578,477                       | 70,182                        | 430,344                            | 55,626                    | 26,640           | -                        | 458,371  |
| Clients Receiving Day Services |                               |                               |                                    |                           |                  |                          |  |
| Clients                        | -                             | 94                            | 592                                | 528                       | -                | -                        | -  |
| Percent within Program         | -                             | 1%                            | 16%                                | 9%                        | -                | -                        | -  |
| <u>Number of Day Services</u>  |                               |                               |                                    |                           |                  |                          |  |
| Services                       | -                             | 2104                          | 37,501                             | 7,992                     | -                | -                        | -  |
| Percent within Program         | -                             | 3%                            | 9%                                 | 14%                       | -                | -                        | -  |
| <u>Day Services per Client</u> |                               |                               |                                    |                           |                  |                          |  |
| Average                        | -                             | 22                            | 63                                 | 15                        | -                | -                        | -  |

See notes 1, 3 and 11.



TABLE 1-12  
(New for FY2001)

Vermont Department of Developmental and Mental Health Services  
SERVICE PLANNING AND COORDINATION  
by Program of Service  
Fiscal Year 2003

|   | Mental Health Division |                     |                          |                 |           |                | Developmental Svcs Division |
|---|------------------------|---------------------|--------------------------|-----------------|-----------|----------------|-----------------------------|
|   | Children's Services    | Adult MH Outpatient | Community Rehabilitation | Substance Abuse | Emergency | State Hospital | Developmental Services      |
| <u>Total</u>  |                        |                     |                          |                 |           |                |                             |
| Clients Served  | 10,150                 | 7,251               | 3,657                    | 5,884           | 6,094     | 234            | 2,694                       |
| Number of Nonresidential Services                                   | 578,477                | 70,182              | 430,344                  | 55,626          | 26,640    | -              | 458,371                     |
| <u>Clients Receiving Service Planning and Coordination Services</u> |                        |                     |                          |                 |           |                |                             |
| Clients   | 6,434                  | 620                 | 2,653                    | 1,004           | 247       | -              | 2,093                       |
| Percent within Program  | 63%                    | 9%                  | 73%                      | 17%             | 4%        | -              | 78%                         |
| <u>Service Planning and Coordination Services</u>                   |                        |                     |                          |                 |           |                |                             |
| Services  | 157,643                | 1,957               | 55,949                   | 3,006           | 508       | -              | 153,806                     |
| Percent within Program  | 27%                    | 3%                  | 13%                      | 5%              | 2%        | -              | 34%                         |
| <u>Service Planning and Coordination Services per Client</u>        |                        |                     |                          |                 |           |                |                             |
| Average   | 25                     | 3                   | 21                       | 3               | 2         | -              | 73                          |

See notes 1, 3 and 12.

TABLE 1-13  
(New for FY2001)

Vermont Department of Developmental and Mental Health Services  
COMMUNITY SUPPORTS  
Fiscal Year 2003  
by Program of Service

|   | Mental Health Division        |                               |                                    |                           |           |                          | Developmental  |
|---|-------------------------------|-------------------------------|------------------------------------|---------------------------|-----------|--------------------------|--|
|   | Children's<br><u>Services</u> | Adult MH<br><u>Outpatient</u> | Community<br><u>Rehabilitation</u> | Substance<br><u>Abuse</u> | Emergency | State<br><u>Hospital</u> | <u>Svcs Division</u><br>Developmental<br><u>Services</u> |
| <u>Total</u>                                |                               |                               |                                    |                           |           |                          |  |
| Clients Served                              | 10,150                        | 7,251                         | 3,657                              | 5,884                     | 6,094     | 234                      | 2,694  |
| Number of Nonresidential Services           | 578,477                       | 70,182                        | 430,344                            | 55,626                    | 26,640    | -                        | 458,371  |
| <u>Clients Receiving Community Supports</u> |                               |                               |                                    |                           |           |                          |  |
| Clients                                     | 7,437                         | 1,464                         | 3,050                              | 518                       | 432       | -                        | 1,332  |
| Percent within Program                      | 73%                           | 20%                           | 83%                                | 9%                        | 7%        | -                        | 49%  |
| <u>Number of Community Supports</u>         |                               |                               |                                    |                           |           |                          |  |
| Services                                    | 355,307                       | 14,011                        | 236,998                            | 6,105                     | 1,437     | -                        | 184,947  |
| Percent within Program                      | 61%                           | 20%                           | 55%                                | 11%                       | 5%        | -                        | 40%  |
| <u>Community Supports per Client</u>        |                               |                               |                                    |                           |           |                          |  |
| Average                                     | 48                            | 10                            | 78                                 | 12                        | 3         | -                        | 139  |

See notes 1, 3 and 13.

TABLE 1-14  
(Table 1-15 in pre-FY2001 Reports)

Vermont Department of Developmental and Mental Health Services  
EMPLOYMENT SERVICES  
by Program of Service  
Fiscal Year 2003

|  | Mental Health Division |                        |                             |                    |           |                   | Developmental<br>Svcs Division |
|--|------------------------|------------------------|-----------------------------|--------------------|-----------|-------------------|--------------------------------|
|  | Children's<br>Services | Adult MH<br>Outpatient | Community<br>Rehabilitation | Substance<br>Abuse | Emergency | State<br>Hospital | Developmental<br>Services      |
| <u>Total</u>                                 |                        |                        |                             |                    |           |                   |                                |
| Clients Served                               | 10,150                 | 7,251                  | 3,657                       | 5,884              | 6,094     | 234               | 2,694                          |
| Number of Nonresidential Services            | 578,477                | 70,182                 | 430,344                     | 55,626             | 26,640    | -                 | 458,371                        |
| <u>Clients Receiving Employment Services</u> |                        |                        |                             |                    |           |                   |                                |
| Clients                                      | -                      | 4                      | 1,295                       | -                  | -         | -                 | 947                            |
| Percent within Program                       | -                      | 0%                     | 35%                         | -                  | -         | -                 | 35%                            |
| <u>Number of Employment Services</u>         |                        |                        |                             |                    |           |                   |                                |
| Services                                     | -                      | 30                     | 29,506                      | -                  | -         | -                 | 78,032                         |
| Percent within Program                       | -                      | 0%                     | 7%                          | -                  | -         | -                 | 17%                            |
| <u>Employment Services per Client</u>        |                        |                        |                             |                    |           |                   |                                |
| Average                                      | -                      | 8                      | 23                          | -                  | -         | -                 | 82                             |

See notes 1, 3 and 14.

TABLE 1-15a  
(New for FY2001)  
Vermont Department of Developmental and Mental Health Services  
EMERGENCY/CRISIS ASSESSMENT, SUPPORT AND REFERRAL  
by Program of Service  
Fiscal Year 2003

|  | <u>Mental Health Division</u> |                            |                                 |                        |                  |                       | <u>Developmental Svcs Division</u> |
|--|-------------------------------|----------------------------|---------------------------------|------------------------|------------------|-----------------------|------------------------------------|
|  | <u>Children's Services</u>    | <u>Adult MH Outpatient</u> | <u>Community Rehabilitation</u> | <u>Substance Abuse</u> | <u>Emergency</u> | <u>State Hospital</u> | <u>Developmental Services</u>      |
| <u>Total</u>                                       |                               |                            |                                 |                        |                  |                       |                                    |
| Clients Served                                     | 10,150                        | 7,251                      | 3,657                           | 5,884                  | 6,094            | 234                   | 2,694                              |
| Number of Nonresidential Services                  | 578,477                       | 70,182                     | 430,344                         | 55,626                 | 26,640           | -                     | 458,371                            |
| <u>Clients Receiving Emergency/Crisis Services</u> |                               |                            |                                 |                        |                  |                       |                                    |
| Clients  | 973                           | 95                         | 868                             | 56                     | 5,743            | -                     | 139                                |
| Percent within Program                             | 10%                           | 1%                         | 24%                             | 1%                     | 94%              | -                     | -                                  |
| <u>Number of Emergency/Crisis Services</u>         |                               |                            |                                 |                        |                  |                       |                                    |
| Services   | 2,843                         | 117                        | 7,474                           | 66                     | 24,232           | -                     | 1,783                              |
| Percent within Program                             | 0%                            | 0%                         | 2%                              | 0%                     | 91%              | -                     | -                                  |
| <u>Emergency/Crisis Services per Client</u>        |                               |                            |                                 |                        |                  |                       |                                    |
| Average  | 3                             | 1                          | 9                               | 1                      | 4                | -                     | -                                  |

See notes 1, 3 and 15.

TABLE 1-15b  
(New for FY2001)  
Vermont Department of Developmental and Mental Health Services  
EMERGENCY/CRISIS BEDS

Fiscal Year 2003

|  | Mental Health Division |                        |                             |                    |           |                   | Developmental<br>Svc's Division |
|--|------------------------|------------------------|-----------------------------|--------------------|-----------|-------------------|---------------------------------|
|  | Children's<br>Services | Adult MH<br>Outpatient | Community<br>Rehabilitation | Substance<br>Abuse | Emergency | State<br>Hospital | Developmental<br>Services       |
| <u>Total</u>                                   |                        |                        |                             |                    |           |                   |                                 |
| Clients Served                                 | 10,150                 | 7,251                  | 3,657                       | 5,884              | 6,094     | 234               | 2,694                           |
| <u>Clients Receiving Crisis Emergency Beds</u> |                        |                        |                             |                    |           |                   |                                 |
| Clients  | 291                    | 2                      | 223                         | 0                  | 220       | -                 | 62                              |
| Percent within Program                         | 3%                     | 0%                     | 6%                          | -                  | 4%        | -                 | 2%                              |
| <u>Days of Crisis Emergency Bed Services</u>   |                        |                        |                             |                    |           |                   |                                 |
| Number   | 3,382                  | 21                     | 3,382                       | 0                  | 1,630     | -                 | 2,432                           |
| <u>Emergency Bed Services Days per Client</u>  |                        |                        |                             |                    |           |                   |                                 |
| Average  | 12                     | 11                     | 15                          | -                  | 7         | -                 | 39                              |

See notes 1, 3 and 15.

TABLE 1-16

Vermont Department of Developmental and Mental Health Services  
 HOUSING AND HOME SUPPORTS  
 by Program of Service  
 Fiscal Year 2003

|                                    | <u>Mental Health Division</u>  |                                |                                     |                            |                  |                           | <u>Developmental<br/>Svcs Division</u> |
|------------------------------------|--------------------------------|--------------------------------|-------------------------------------|----------------------------|------------------|---------------------------|--|
|                                    | <u>Children's<br/>Services</u> | <u>Adult MH<br/>Outpatient</u> | <u>Community<br/>Rehabilitation</u> | <u>Substance<br/>Abuse</u> | <u>Emergency</u> | <u>State<br/>Hospital</u> | <u>Community<br/>Program</u>           |
| Total                              |                                |                                |                                     |                            |                  |                           |  |
| Clients Served                     | 10,150                         | 7,251                          | 3,657                               | 5,884                      | 6,094            | 234                       | 2,694                                  |
| Clients Receiving Housing Services |                                |                                |                                     |                            |                  |                           |  |
| Number                             | 257                            | 9                              | 314                                 | 331                        | 0                | 234                       | 990                                    |
| Percent within Program             | 3%                             | 0%                             | 9%                                  | 6%                         | -                | 100%                      | 37%                                    |
| <u>Days of Housing Services</u>    |                                |                                |                                     |                            |                  |                           |  |
| Number                             | 48,170                         | 2,186                          | 61,001                              | 1,900                      | 0                | 19,256                    | 267,791                                |
| Housing Service Days per Client    |                                |                                |                                     |                            |                  |                           |  |
| Average                            | 187                            | 243                            | 194                                 | 6                          | -                | 82                        | 270                                    |

See notes 1, 3 and 16.

TABLE 1-17  
(Table 1-18 in FY2001 & 2002 Reports)  
Vermont Department of Developmental and Mental Health Services  
CONDITION OF CLIENTS ON TERMINATION OF SERVICES  
by Clients' Primary Program Assignment  
Fiscal Year 2003

|   | Mental Health Division |                        |                             |                    |            |                   | Developmental<br>Svc Division |
|---|------------------------|------------------------|-----------------------------|--------------------|------------|-------------------|-------------------------------|
|   | Children's<br>Services | Adult MH<br>Outpatient | Community<br>Rehabilitation | Substance<br>Abuse | Unassigned | State<br>Hospital | Developmental<br>Services     |
| <u>Condition on Termination</u>               |                        |                        |                             |                    |            |                   |                               |
| Improved                                      | 55%                    | 53%                    | 36%                         | 46%                | 54%        | -                 | -                             |
| Unchanged                                     | 41%                    | 45%                    | 49%                         | 52%                | 40%        | -                 | -                             |
| Worse   | 3%                     | 2%                     | 15%                         | 2%                 | 6%         | -                 | -                             |
| Total   | 100%                   | 100%                   | 100%                        | 100%               | 100%       | -                 | -                             |
| <u>Condition on Termination Data Reported</u> |                        |                        |                             |                    |            |                   |                               |
| Number  | (1,985)                | (1,089)                | (294)                       | (3,021)            | (1,575)    | -                 | -                             |
| Percent of Discharged Clients                 | 78%                    | 57%                    | 87%                         | 89%                | 85%        | -                 | -                             |
| <u>No Condition on Termination Data</u>       |                        |                        |                             |                    |            |                   |                               |
| Number  | 552                    | 822                    | 45                          | 372                | 277        |                   |                               |
| Percent of Discharged Clients                 | 22%                    | 43%                    | 13%                         | 11%                | 15%        | -                 | -                             |
| Total Discharges                              |                        |                        |                             |                    |            |                   |                               |
| Number  | (2,537)                | (1,911)                | (339)                       | (3,393)            | (1,852)    | -                 | -                             |
| Discharge Rate (% of all Clients)             | 24%                    | 25%                    | 10%                         | 49%                | 58%        | -                 | -                             |

See notes 1, 3 and especially 18.